



**Shelving Claims** 

# The Third Annual Retail Claims Webinar

### Hosted by

Vernis & Bowling and Rimkus Consulting Group, Inc.

## September 27, 2017

1:00 P.M. to 3:05 P.M. EST

Vernis & Bowling and Rimkus Consulting are hosting a Free Retail Claims Webinar featuring two 1 hour Continuing Education Courses.

#### Click Here to Register for the Webinar

After registering, you will receive a confirmation email containing information about joining the webinar.

Social Media

#### **COURSE INFORMATION**

LOCATION: Rimkus Consulting Group, Inc. 7851 Woodland Center Blvd Tampa, FL 33614

1:00 P.M. Handling Shelving Claims: What to Know and What to Look For (Webinar) This one-hour course is designed to help adjusters understand why retail displays are considered differently from other constructed elements, including discussion of the industry standards most often cited by experts. Topics will help adjusters understand intended human interactions affecting display design, as well as the unintended human interactions that often lead to accidents and incidents. The most frequent causes of incidents and accidents will be reviewed, along with the steps to be taken in performing a complete incident evaluation, so the adjuster can be in a better position to adjust the claim. Case studies and photographic exhibits accompany each section of the program. Presented by Fahreen Khan, Ph.D., & Benjamin Irwin, P.E. Rimkus Consulting Group, Inc. Course ID #100973 FL, #53499 GA, #297524 1 NC, #109120 TX

2:05 P.M. Use of Social Media to Investigate and Evaluate Your Claim An Update on New Technology (Webinar) In this course, we will review the latest trends in social media, including disappearing content, live streaming videos and updated "life" stories. You will learn the process for obtaining and using social media discovery in retail and restaurant claims, and how we then introduce this evidence into trial. Presented by Chris Blain Esq., and Ryan Sainz, Esq. of Vernis & Bowling Course ID # 85229 FL, #41359 GA, C10045 & 200851 NC, #106063 TX, pending NH



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**Register Now!** For Questions, Please contact Michael Manley at (813) 765-2549. MRM@rimkus.com